

W-03718A-09-0359



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**ORIGINAL ARIZONA CORPORATION COMMIS**  
**UTILITY COMPLAINT FORM**

47  
CO

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion      No. 2010      85873

Date: 3/22/2010

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:      **Gerard**

**Manse**

Account Name:      Gerard Manse

Home:

Street:

Work:

City:      Sahuarita

CBR:

State:      AZ      Zip: 85629

is:

Utility Company:      **Sahuarita Water Company, LLC**

Division:      Water

Contact Name:      Mark Seamans

Contact Phone:

Nature of Complaint:

\*\*\*\*\* W-03718A-09-0359 \*\*\*\*\*

Customer sent the following -

March 18, 2010

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington  
Phoenix AZ 95007

Arizona Corporation Commission  
**DOCKETED**

MAR 23 2010

DOCKETED BY

AZ CORP COMMISSION  
DOCKET CONTROL

2010 MAR 23 P 3:32

RECEIVED

Re: Docket No. W-03718A-09-0359

Dear Commissioners:

My wife and I are retired and live in the Sonora Dell Web (active adult) division of Rancho Sahuarita.

As customers of the Sahuarita Water Company since 2005 we are appalled that the owner, Bob Sharpe, is requesting an increase of 63%. Just recently the town of Sahuarita increased the sewage rates by 50%. We are on a fixed income, did not receive an increase in our Social Security' payments this year and are tightening our economic belts. Our home value has dropped by \$ 40,000 over the past year. Property tax is based on 2008 levels, schools have won bond elections, increasing our tax some more. There are several foreclosed properties in our area. This means that home owner dues are not paid and the rest of the community has to absorb the payments. Bob Sharpe's corporation has increase home owner dues over the past 5 years from \$35.00 to \$70.00 a month.

We understand that a business needs to have a reasonable return on their investments and need to make a reasonable profit In order to expand and upgrade their services. But a 63% increase is outrageous and almost

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criminal in these economic hard times. We urge you to vote against this increase.

We thank you for your time and attention to this matter

Sincerely,

Gerard Manse

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Customer comments entered for the record and filed with Docket Control.

\*End of Comments\*

**Date Completed:** 3/22/2010

**Opinion No.** 2010 - 85873

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